

## The Challenge

As a representative body of private bus service companies, SSPHBOA were faced with several challenges:

#### 1. Vehicle Maintenance and Repair

Many small operators lack a proper system to keep track of and diagnose the operating condition of their buses, leading to higher maintenance and repair costs.

#### 2. Adapting to Last-Minute Changes

Bus operators face challenges in providing timely customer service and efficiently handling last-minute changes. Dealing with such changes can be time-consuming and involve low-value tasks.

#### 3. High Accident Rate

Drivers' lack of concentration while driving, such as driving while tired, using mobile phones, or smoking, contributes to a higher accident rate.

#### 4. Manual Logging and Planning

The absence of a proper system for planning drivers and scheduling routes leads to the wastage of man-hours. Manual processes for logging and planning are prone to errors and time-intensive.

## 5. Complicated Bookkeeping and Payment Process

Current cash transactions lack a proper system for replacement, resulting in wasted man-hours and errors in cash handling.

#### 6. Manpower Issues

Bus operators are grappling with a shortage of manpower which resulting in inefficient operation and increase in safety risks within the industry.



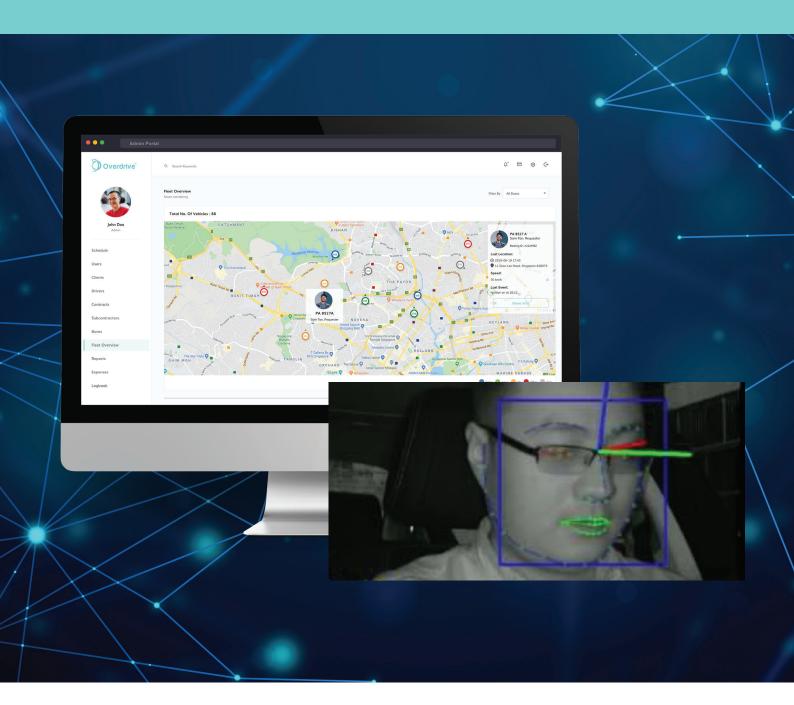
## **The Solution**

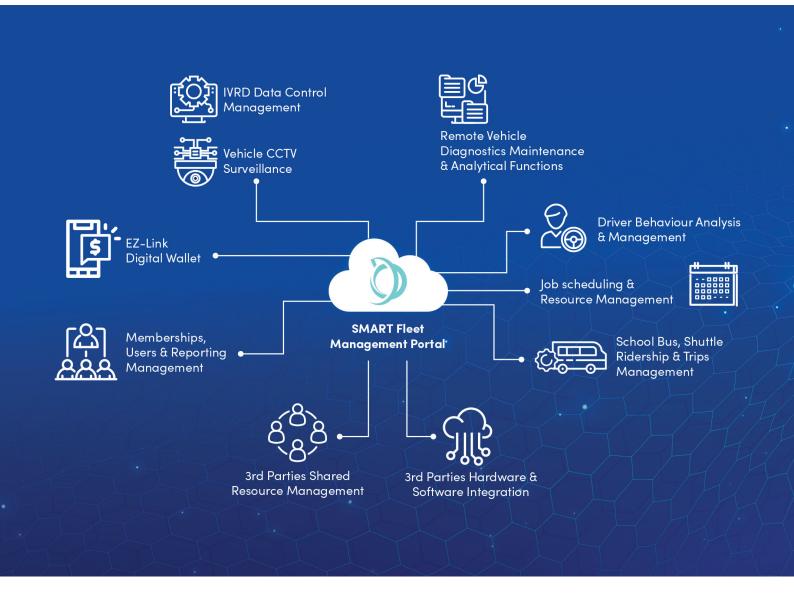
Overdrive leads the way in revolutionising fleet management with their Cloud-Based Smart Fleet Management platform. This pioneering solution, developed in collaboration with ESG, LTA, and EZ-link, empowers bus owners to embrace digitalisation for unrivalled operational efficiency and heightened safety standards.

With advanced driver-assistance systems that include live streaming capabilities, operators can ensure a safer and more efficient driving experience. Additionally, our platform seamlessly integrates digital payment options through the EZ-link gateway, eliminating the need for cash transactions and simplifying financial processes.

Number of Assets: 3500 vehicles & 1500 users

**Product Used:** OverWheels





Our solution empowers bus operators with the capabilities of web and mobile applications, granting them access to real-time data while on the move. This enables them to streamline their operations, enhance overall performance, and ensure a safer and more efficient driving experience.

#### The key features of our solution include:



## Mobile digital video 360 degree views with ADAS and DMS

Monitor both internal and external of the vehicle including road condition and driver monitoring for improved safety and security.



### **Integrated Fleet Management**

Gain real-time updates on the location of your fleet and have full control over operations through a centralized platform.



### Job Scheduling and Resource Management

Enable drivers to efficiently schedule and manage job tasks and resources to optimise fleet operations and productivity.



#### Parent Mobile App

Enable drivers to efficiently schedule and manage job tasks and resources to optimise fleet operations and productivity.



#### **Route Optimization**

Automate routing, planning, and scheduling of buses to improve fleet efficiency and minimize travel time.



#### **User Management**

Streamline transport-related processes and reduce administrative work through effective user management.



### **EZ Link Digital Wallet**

Enjoy the convenience of cashless payments and collections, making transactions seamless and efficient



#### Crowdsourcing

Access an online marketplace where members can bid on and resource jobs, expanding opportunities for collaboration and resource utilisation.



# Driver Behavior Analysis & Management

Detect and address dangerous driving behavior through comprehensive analysis and provide safety metrics to improve driver performance and safety.



#### **Remote Vehicle Diagnostics**

Keep track of your vehicle's health remotely, plan maintenance activities, and prevent unexpected downtime for enhanced operational efficiency.



## The Benefits



**Boost Operational Efficiency** 



**Accurate real-time access** to vehicular data



**Improved Vehicle Maintenance and Repair** 



Streamlined Bookkeeping and Payment Processes



**Increased Safety and Reduced Accidents** 



**Improved Customer Satisfaction** 

## The Results

Overdrive's Smart Fleet Management platform has transformed fleet operations, resulting in improved efficiency, safety, cost savings, and customer satisfaction. By monitoring driver behavior and providing real-time feedback, the platform promotes safer driving habits and reduces accidents. Operators gain better control and visibility over their vehicles through

real-time location updates and comprehensive fleet data. Administrative tasks are simplified, reducing errors and saving time. With accurate real-time tracking and efficient operations, customer satisfaction is enhanced by ensuring punctuality, reliability, and a seamless travel experience.

## Who Are We

Overdrive is the leading real-time asset monitoring IOT company in Asia that provides end-to-end IoT solutions and automates data sensing of various types of assets within a business ecosystem, from vehicles and machinery to facilities and people – all under one roof.

## What We Do

Specialises in

- Vehicles Monitoring
- Airport Management
- Vessel Tracking
- Heavy Machinery Monitoring
- Smart Hygiene
- Environmental Monitoring
- Sustainability Solution

Hello, We Are Overdrive.

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